Call recording and smart analytics

HD call recordings and AI powered transcription tools designed to make your whole business smile

Speakserve

Alice our AI can reduce up to 50% of the administration time it takes to create post call meeting notes and transcriptions, allowing you to free up resources and refocus your time on things that need it most.

HD call recording and smart analytics suite

Easily switch on and off recording and create enviable meeting notes with Alice (our AI)

Switching on and off call recording on your next conference call is now easier than ever from within your call portal. You can pre-set your rooms to record and access your recordings and smart transcriptions immediately after a call has ended.

Do more with your recordings...

Alice our AI will increase the accuracy and improve the formatting of your call transcriptions using multiple language recognition and synchronous diarisation. She is able to detect the language that your meeting is in and identify different speakers providing you with a highly accurate conversational transcript that can be stored and downloaded.

How do you benefit?

- HD call recording at the click of a button
- Call recording access based on permissions
- Free recording storage, download and replay
- Smart automated transcriptions courtesy of Alice our AI
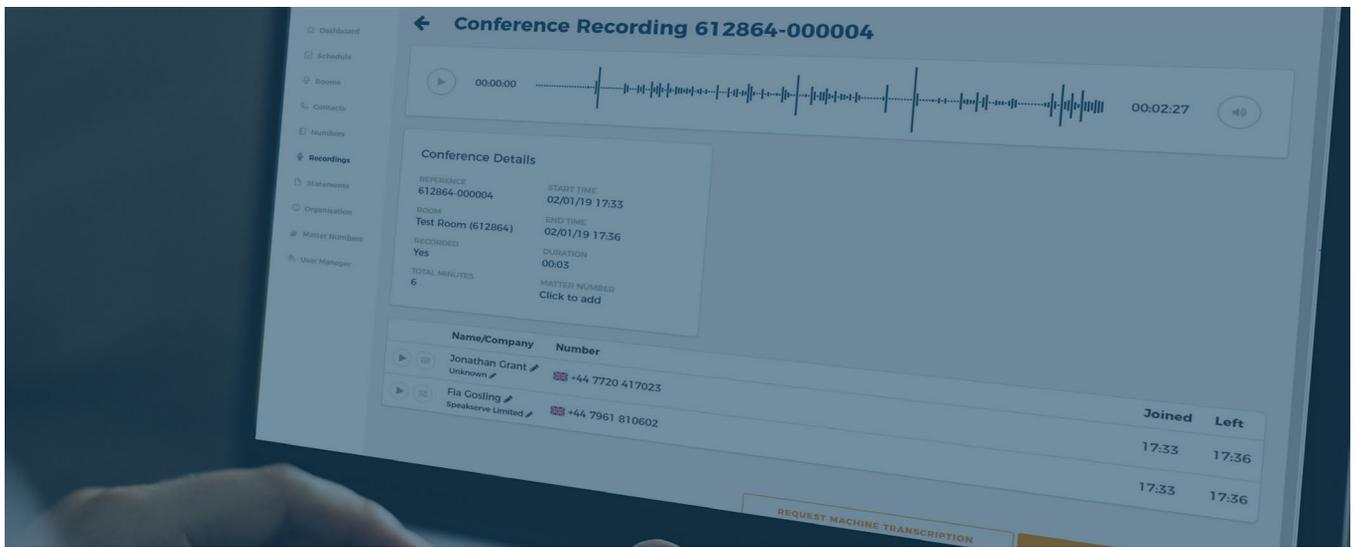- Search transcripts for specific key words and phrases
- Optional translation into over 30+ languages
- Custom data storage plans aligned with your business

Meet Alice

Alice can also help you to search for specific phrases and keywords. Pinpointing the exact times that these were mentioned so that you can immediately replay key conversations using our audio player

00:00:06	

Search...

M1: Hello

M1: How are you this morning

M1: I see the battery is administration and th

M1: Although I do know they're being paid to

M1: Well you may think it's funny but other p

F1: I do not think it's funny

F1: I think it's terrible actually

*Transcripts have up to 90% accuracy in Global English.

Custom storage plans and data tools for compliance

Good data practices are paramount and that's why we've built our technology so that we can compliment your own data processes.

Our permissions architecture allows administrators to limit access to call recording functions and associated data by organisation, room or user level.

It is completely free to hold your recordings in your cloud and you can set the amount of time that you wish to retain your recording data. This allows your data compliance officer to set a time where data is held on our system before it is deleted.

When a call is being recorded we will play a short announcement that will let the participants know that they are being recorded.

Have a specific request? – Ask us now

Because we own our technology we are able to customise our plans and features to meet your needs.

Request a demo from one of our experts