

How to Access Call Transcriptions

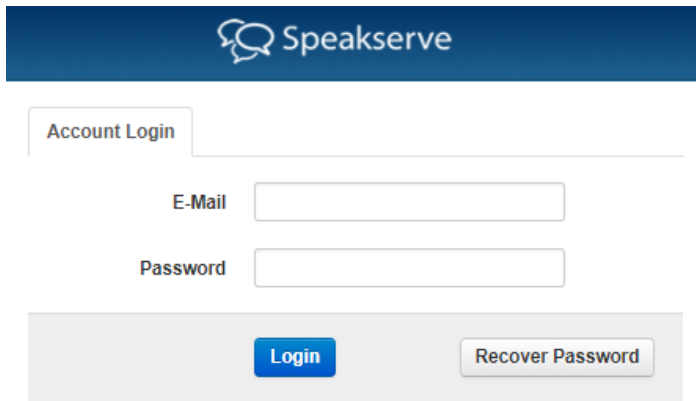
[Access the portal](#) via the login button on www.speakserve.com



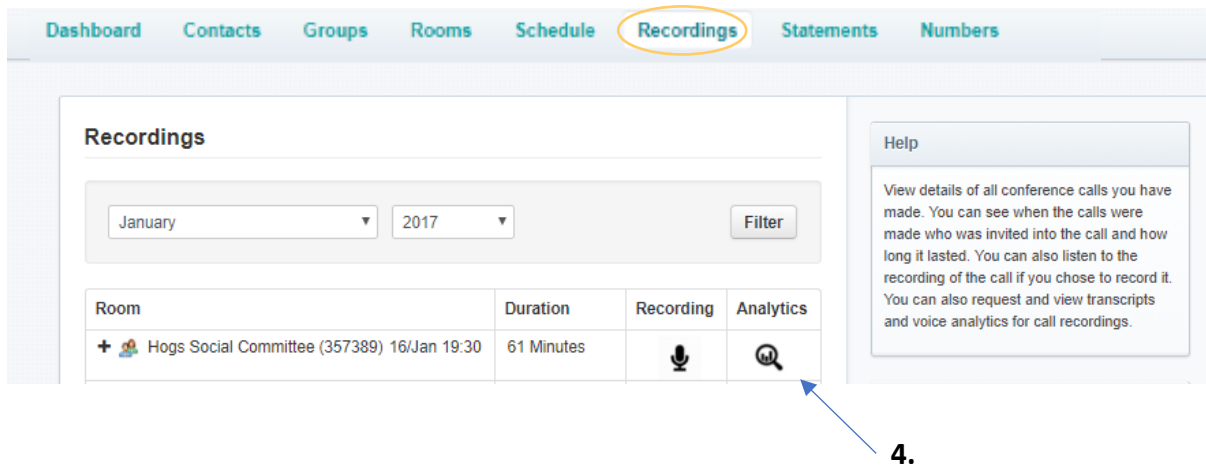
CONFERENCE CALLS

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A premium tele-conference solution designed for business.
Make a Conference Call anytime, anywhere using any device. Meet instantly or invite participants with detailed invitations from your call portal.

You will be taken to the following page, where you can login with your account details.



1. Call transcriptions are available for all recorded calls.
2. To access them, select 'Recordings' from the navigation menu.
3. Click on the 'Analytics' icon.



1. From the Voice Analytics screen you have access to the following features.
2. Use the 'Search Keywords' function to find words and the timestamps of when they were heard during the call.
3. The 'Machine Transcript' will contain a full transcript of the call with 85% accuracy.

